



ÖZSOY CUSTOMS
CONSULTANCY
INCORPORATED COMPANY

*Your Fast and
Reliable Business
Partner*



E-mail



Web

ABOUT US

We have accomplished many projects as the business partner of the respectful establishments of our country on the road we set out in 2000 in order to create a new understanding in the field of customs services. Providing fast and reliable service subject to principle of honesty with our suitable specialized and experienced staff in team work, is one of our principles.

We are now one of the pioneers of boutique service concept in the customs sector thanks to the innovation brought by our age as of our incorporation. For your all customs transactions you will be provided service by the special customer representative with concept of the boutique service.

Like every other serving sector, customs sector has also people in its centre of service. We are aware that in order to promote our service quality we should be aware of our own quality. The quality is something irreplaceable in the business world where the competition shows itself in every part of the trade. We, as Özsoy Gümrük A.Ş., have certified our service quality with ISO 9001:2008.

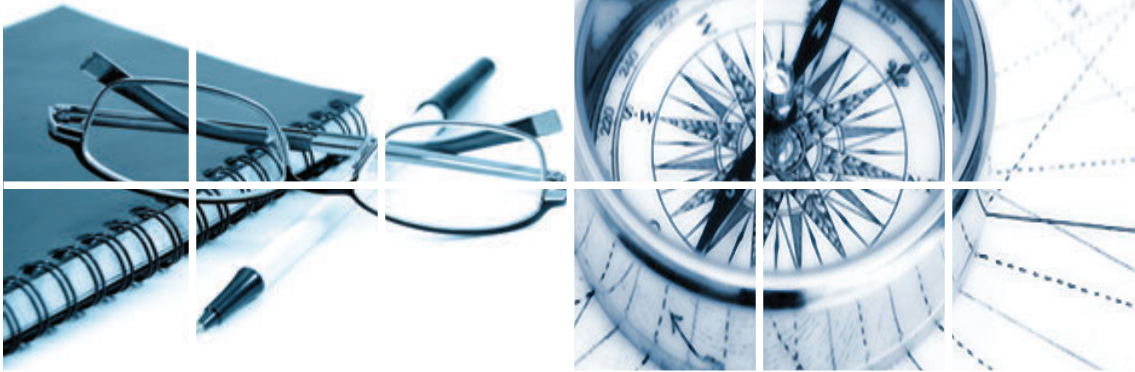
We, as Özsoy Gümrük A.Ş., know the importance of data processing substructure management in order to promote continuously our service quality and to manage the time in the best way possible. In this regard, we have made necessary investments for data processing and crowned the reliability and quality of our service with the ISO 27001 Certificate. We present many applications including tracking your transactions; Digital archive, writing statements via excel documents and transferring data from the instructions, reporting, and data message as the support of our service.

The sensitivity of the developing world business towards information, team work and time makes us open to innovations. We, as Özsoy Gümrük A.Ş., are ready to get the formalities and complications of the foreign trading from you, and while we are on it, you may continue on developing your trade and business.



OUR MISSION

To take our vision to international platform together with our customer and to share it with global world values.



OUR VISION

- To grow steadily and dynamically
- To allow our staff to improve themselves continuously
- To develop service indexed to our customers
- To improve and share the best regulations practices in the foreign trade in Turkey and EU
- To promote competition force within the sector within the framework of ethical rules
- To care for the universal values
- To follow the developing technology and to present these developments to our customer's satisfaction
- To serve in the standards of ISO 9001 and 27001
- To achieve 'no mistake in service'



SOME OF OUR SERVICES



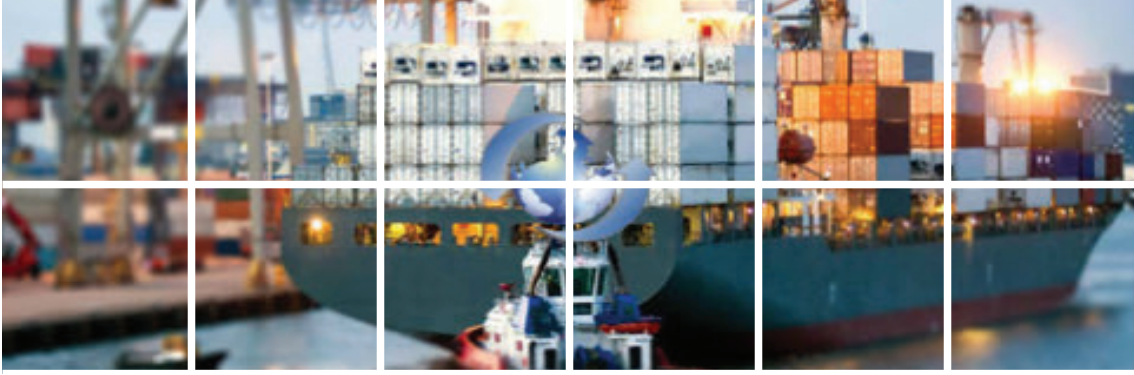
SERVICES WITHIN CUSTOMS AND FOREIGN TRADE

- Foreign Trade Regimes
- Any kind of tax legislation consultancy regarding foreign trade
- Consultancy of Foreign Capital and Incentive Legislation project and transactions
- Free zone consultancy
- Consultancy of Customs Law with no 4458
- Consultancy of Anti-Smuggling Law with no 4926
- Compliance letters about TSE, TAREKS
- Compliance letters required to obtain from other Entities and Institutions
- Consultancy of binding HS CODE and Origin



OUR IMPORTING SERVICES

- Determining HS Code
- Receiving prior permit from relevant institutions and performing other procedures
- Receiving and tracking necessary documents from forwarder firms for importing transactions
- Making importing transaction dependably, completely and successfully
- Concluding the transaction as a whole by being integrated with the export department
- Tracking and concluding the guarantee resolution transactions



OUR EXPORTING SERVICES

- Determining HS Code
- Performing certification and similar transactions in the transactions which require certification of circulation/other technical document and approval from consulates required to be provided for such export
- Registering for subscription to exporters' association
- Concluding exporting transaction dependably, completely and successfully



OUR INWARD PROCESSING SERVICES

Inward Processing Authorization Certificate is one of the incentive systems in order to increase export by obtaining raw material from world's market prices, to bring competitiveness into exporting goods in the international markets, to improve the export markets and to diversify the exporting goods.

All the phases of Inward and Outward Processing Authorization Certificate including the projecting, obtaining, revising, closing by tracking over the system and resolving the guarantees are carefully concluded by the professional staff of our company, Özsoy Gümrük A.Ş..

POST-RELEASE CONTROL CONSULTANCY

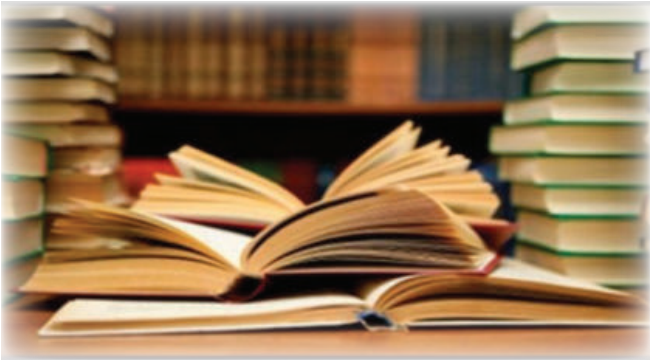
Post-release control can be made controllably in places for the customs clearance of the goods including the accuracy of the information declared and whether the transactions are duly made and/or trade documents and data regarding following trade processes or where the risky person or transactions belong to the relevant persons. The Post-Release Control and Risky Processes Guide was published the Official Gazette dated 27.10.2008 and with no. 27037 subject to provisions of Article 10 and 73 of Customs Law with no. 4458, and its de facto application took place in 2009 (as covering the last 3 years retrospectively from the starting date).

We, Özsoy Gümrük A.Ş, support you for your transactions which may be found risky by the audit staff and during audit especially in the content of post-release control before the audit. With this audit and consultancy services we aim to prevent possible financial, administrative and judicial risks that may happen in the controls to be made to your company in the future.



LEGISLATION CONSULTANCY AND SUPPORT SERVICES

Leading your firm correctly in any kind of investment that you will be making about foreign trade, making the customs costs decrease to a minimum level, training the foreign trade and accounting staff in the firm, keeping the relations positive with the customs administrations, representing the firm in all official and private organizations in subjects related to foreign trade and customs, attending the meetings about foreign trade together with the representatives of the firm, researching the inland and broad foreign trade and customs legislations on behalf of the firm, informing the firm about the changes in customs legislations that are in favour of or against the firm, expressing opinion about the subjects that the firm need in implementation taking into consideration the international contracts and legislation provisions in the subjects origin, quota, value, tariff, and binding tariff. We always provide legislation support and share the developments and innovations in the field of customs and foreign trade simultaneously with the firms.



WHY ARE WE DIFFERENT?

WE HAVE SECURED ALL YOUR TRANSACTIONS WITH THE PROFESSIONAL LIABILITY INSURANCE AGAINST ANY KIND OF FINE POSSIBLE.



Though we use all the opportunities that the technology provided to us in order to work with the zero-defect policy in the business and to achieve the perfect service, since there is human in the middle of the service we, unfortunately, face defect based penalties.

All your transactions are covered by the PROFESSIONAL INSURANCE against the penalties that may occur because of our mistakes. The transactions you make are within the scope of audit terms as part of the POST-RELEASE CONTROL.



WE MOVE IN THE LIGHT OF INFORMATION MANAGEMENT AND WE CARE FOR THE DATA PROCESSING

- We keep your importation and exportation documents on digital media as per the article 230 of Law with no. 4458. We present you the opportunity to reach to your document kept via the user name and password provided by our e-archive module anytime and anywhere
- You can check your job tracking, checking account status and stock digitally via e-gümrük (e-customs)
- When the job instructions or invoices are sent in excel format, we transfer them to declaration system by integrating them into the system, and this way we save from the time.
- We do not compromise on our quality with regard to license and equipment by providing necessary equipments and controls to our data processing in this regard. We certified our quality with ISO27001 certificate.
- We make the recognition of the Inward Process Authorization Certificate to our customs program and this way we can abolish the possible mistakes in the declaration. Also we prevent the mistakes that may occur because of your customer representative.
- Our data process information is daily backed up in storage area outside by Turkcell backup management and in the company by Local backup management. Besides they are kept in two different places by updating the monthly solid storage devices.



WE FOCUS ON CUSTOMER

We work as customers our focus. We are developing customer-focused projects and services in our transactions. We are aware of the fact that our future lies with the customer satisfaction. For the customer satisfaction, we continuously run our internal audit mechanisms. We always listen to our customers in order to make our system open to innovations and developments, and try to produce customer-based solutions. We know that complaints are the best device for getting the information from the complaint management and turning it into development opportunity.

For the best service we will be loyal to the following principles:

- Visibility
- Accessibility
- Responsiveness
- Objectivity
- Confidentiality
- Customer-based approach
- Responsibility
- Continuous development



WE KNOW THE VALUE OF TIME

The most precious treasure of human is time. For companies not only the time alone, but also timing is important. We know how much time and timing is important in the services we make. The acquisition that is creating accurate information, informing and timing in customs clearance time will contribute to us, will inarguably be so much. We know the value of time pretty well...

Time is the most precious wealth that is given to us to develop mind, maturity and service.
Thomas Mann



OUR SOCIAL AND CULTURAL POLICY

WE KNOW OUR INSTITUTIONAL AND SOCIAL RESPONSIBILITIES

We are performing some activities in accordance with the principles of allowing all the partners of the activities and studies we make in quality approaches understand them clearly and continuous improvement in the practices made in this regard.

We are providing solutions for providing and observing the sustainability of the system developed for Customer Complaints Management, and for making the complaint increase the satisfaction of the customers.

We respect the professional ethics rules, work in accordance with the Professional Ethics Code.

We comply with the obligatory laws and guidelines that are obligatory to obey during performing activities.

WE AIM TO BECOME FRIENDS WITH NATURE, PEOPLE AND THE WORLD

We perform sustainable social responsibility activities in order to leave a more liveable world for the future.

We duly collect and follow all wastes resulting from our activities, recycle what can be recycled and dispose of the ones that cannot be recycled.

We take savings measure required to keep the natural source consumption that we have to use to perform our activities in the minimum level.

We follow the fuel consumption of the vehicles that we use and take the necessary precautions to decrease both their fuel consumptions and their emission.

We comply with every law and legislation related to the environment, determine the effects on the environment and take actions to dispose of those activities.

We train our employees about environment.



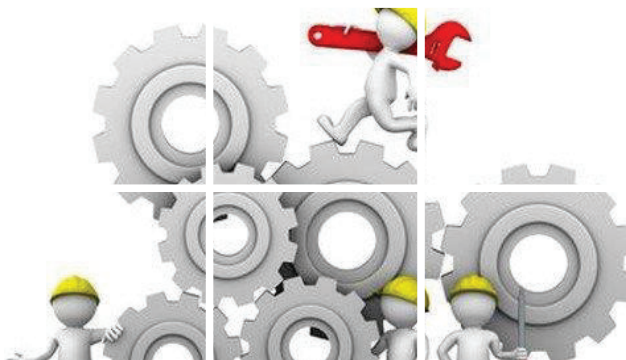
OUR WORKER'S HEALTH AND SAFETY POLICY

We take necessary action to decrease the accident risks that may happen during our activities to a minimum level.

We organize the working conditions in the office and field, and determine the worker's health and safety risks in our office and branches and take necessary actions.

We are in compliance with the all law and legislations regarding the worker's health and safety that we have to obey while performing our activities and take actions to fulfil what is necessary for this.

We train our employees about worker's health and safety to develop awareness in worker's health and safety.



OUR HUMAN RESOURCES POLICY

We provide equal opportunities to all of our employees

We support the diversity among our workers

We support the education that our employees need to get about their job.

We encourage their individual developments and objectives.

We want our employees to balance their social and business lives.

And we comply with the law and legislations in force.



OUR INFORMATION SECURITY CERTIFICATE

We, Özsoy Gümrük Müşavirliği, crowned our investment in the future and the technology with ISO 27001 Quality Certificate. The electronic transactions we present you are secured by the ISO 27001 Certificate which can be obtained by a few firms in the sector.

TRANSPACIFIC CERTIFICATIONS LIMITED



AMENDED AS ON JAN. 27, 2015 DUE NAME CHANGE.

Certificate of Registration

This is to certify that
Information Security Management System
of

**ÖZSOY GÜMRÜK MÜŞAVİRLİĞİ
ANONİM ŞİRKETİ**

KARTALTEPE MAH. ŞADIRVAN SOK. ÖZSOY BİNASI NO:33
KÜÇÜKÇEKMECE / İSTANBUL / TÜRKİYE.

complies with the requirements of

ISO 27001:2013

This certificate is valid concerning all activities related to:

**CUSTOMS CONSULTANCY SERVICE AND CONSULTING
SERVICES, BROKERAGE SERVICES WITHIN THE SCOPE
OF THE LOGISTIC.**

**GÜMRÜK MÜŞAVİRLİĞİ HİZMETİ VE DANIŞMANLIK HİZMETLERİ,
LOJİSTİK KAPSAMINDA ARACILIK HİZMETLERİ.**

SOA DETAILS: SOA/R:1 Dated: 10.01.2015

I-1129

Jan. 27, 2015

Sep. 03, 2015

Certificate No.

Date of this Certificate

Certificate Expiry Date

Sep. 04, 2013

Sep. 03, 2016

Date of Initial Registration

*Recertification Due Date

Managing Director/Director



TRANSPACIFIC CERTIFICATIONS LIMITED

Website : www.tclcertifications.com E-mail : info@tclcertifications.com
Accreditation by Joint Accreditation System of Australia and New Zealand (Accreditation No. M2640303IN)
4 Phipps Close, DEAKIN, ACT 2600, AUSTRALIA
www.jas-anz.com.au/register

This certificate is only valid if it is available/valid on TCL website at <http://tclcertifications.com/new/client-register/>.

* Lack of fulfillment of conditions set out for the issuance of this certificate and timely completion of periodic surveillance audits may render this certificate invalid.

Version 1.10

OUR SERVICE QUALITY CERTIFICATE

SERTİFİKA * CERTIFICATE * ZERTİFİKAT * СЕРТИФИКАТ



KALİTE YÖNETİMİ QUALITY MANAGEMENT

ÖZSOY GÜMRÜK MÜŞAVİRLİĞİ A.Ş.

Kuruluşunun,
Company,

Kartaltepe Mah. Şadırvan Sok. Özsoy Binası 33
Küçükçekmece – İstanbul / TÜRKİYE

adresinde,
at address,

GÜMRÜK MÜŞAVİRLİĞİ HİZMETLERİ CUSTOMS CONSULTANCY SERVICES

kalite yönetim sistemi yürürlüğe koydu;
perform the quality management system;

ISO 9001:2008

standart taleplerinin yerine getirildiği belirlenmiştir.
the complete of the standard was determined.

İlk Yayın Tarihi	/ Date First Registered	:24.01.2015
Yayın Tarihi	/ Date Certificate Issued	:24.01.2015
Geçerlilik Periyodu	/ Period of Registration	:3 yıl / years
Geçerlilik Tarihi	/ Date Certificate Expires	:23.01.2016
Sertifika Numarası	/ Certificate No	:01/10987/01

Onay:
Approver:



JAS-ANZ



Bu sertifikanın geçerliliği, yılda en az bir kez yapılacak gözetim denetiminin başarılı geçmesine bağlıdır.
The Validity of this certificate, subject to successful completion of surveillance audit which will take place at least once a year.

www.jas-anz.org/register

ASB Uluslararası Belgelendirme Gözetim Denetim ve Eğitim Hiz. Ltd. Şti. / ASB International Certification Surveillance, Auditing and Training Services Ltd. Company
Tatlısu Mh. Tezcan Cd. No:50/2 34775 Ümraniye - İstanbul / TÜRKİYE Tel: +90 216 526 10 04 Fax: +90 216 526 30 91 e-mail: bilgi@asbcert.com - info@asbcert.com

Bu sertifika, kuruluşun ASB'nin şartlarına uyduğu sürece geçerlidir. Sertifikanın durumu www.asbcert.com adresinden kontrol edilebilir.
The Validity shall remain in force as long as the corporation follows instructions of ASB. Certificates status can be checked at www.asbcert.com



GÜMRÜK MÜŞAVİRLERİ ETİK BEYANI

- * Tüm faaliyetlerimizde Türkiye Cumhuriyeti Anayasası hasta olmak üzere tabi olduğumuz tüm ulusal mevzuata ve Türkiye Cumhuriyeti'nin taraf olduğu tüm uluslararası antlaşmalar ve düzenlemelere uyarız.
- * Güvenilirlik, tarafsızlık ve bağımsızlık tüm iş ilişkilerimizde bize yön veren temel ilkelerdir.
- * İş sahiplerinin ticari menfaat ve yasal haklarının korunmasına özen gösterirken kamu menfaatinin korunmasına da öncelikli sorumluluğumuz kabul eder, işlerimizi bu bilinçle yönetiriz.
- * Mesleki bilgi ve becerimizi kullanırken ülke kaynaklarının etkin kullanımı, çevre duyarlılığı gibi sorumluluklarımızı uygun kararlar vermeye özen gösteririz.
- * Açıkladığımız beyan ve sunduğumuz raporların gerçeğe uygun olması için gerekli titizliği gösterir, konu olan bilgileri doğru, anlaşılabilir biçimde ve zamanında sunarız.
- * Doğruluk ve şeffaflık, tüm iş süreçlerimizde ve ilişkilerimizde öncelikli değerlerimiz olarak kabul ederiz.
- * Bilgi güvenliğine önem verir, müşterilerimize ait özel ticari bilgileri paylaşmaz, çalışanlarımız tarafından paylaşılmasına göz yummayız.
- * İş etliğinin yazılı kurum kültürümüzün yapı taşı haline gelmesi için azami gayret ve özeni gösteririz.
- * Yönetici ve çalışanlarımızı çıkar çatışmalarından uzak tutacak bilinc, kural ve uygulamalarla donatır, mevcut görevlerinden yararlanarak kişisel çıkar çatışmalarını önler ve denetleriz.
- * Temsil ehliyetlerini (hukuk, iktisadî, ağırlama) yasalaramızın, dernek tüzüğümüzün ve etik kodumuzun belirlediği şekilde uygularız. Çalışanlarımızın, tarafsız karar ve davranışlarını etkileyecek hediyeler almalarına ve aynı amaçla hediye vermelerine müsaade etmeyiz.
- * Faaliyet ve işlemlerimizi yürütürken, her türlü kamu kurum ve kuruluşu, idari oluşum, sivil toplum örgütü ve siyasi partiler ile herhangi bir menfaat beklentisi olmaksızın eşit mesafede yer alırız.
- * İşlemlerimizde yolsuzluklara yol açmayız, göz yummayız.
- * Haklı rekabette bulunmaz, adil rekabetin ve tüketici haklarının korunmasını gözetir, tüm uygulamalarımızı bu yönde geliştiririz.
- * Kayıt dışı istihdamda bulunmayız; çalışan sağlığı ve güvenliğini gözetir, adil istihdamı destekleriz.
- * Toplumsal birlik ve sosyal duyarlılığı artırıcı çalışmalarda bulunur; sosyal sorumluluklarımızın bilinci ile hareket eder ve bu bilinci tüm iş çevremizle paylaşıyoruz.
- * Bütün bu iş etliği ilke, anlayış ve uygulamalarımızın iş ortaklarımız ve tedarikçilerimiz dâhil tüm etki alanlarımızda yapılmasını sağlayacak uygulamalar geliştiririz.
- * Mesleki saygılılığımıza zarar verecek davranışlardan kaçınılırız.
- * Meslek Etik Kurulunun vereceği kararlara saygı duyarız.
- * Meslek unvanımız dışında geçmiş unvanımızı kullanmayacağımızı beyan ve kabul ederiz.

ÖZSOY GÜMRÜK MÜŞAVİRLİĞİ VE LOJİSTİK HİZ.
LTD. ŞTİ.



Sayın; Özsoy Gümrük Müşavirliği ve Lojistik Hiz. Ltd. Şti.

"Gümrük Müşavirliği Meslek Etik Beyannamesi"ni imzalamak suretiyle,
mesleğimizin itibarına sağladığınız çok değerli katkılar için
şahsım, yönetim kurulum ve saygın mesleğimiz adına teşekkür ederim.


Turhan GÜNDÜZ
İstanbul Gümrük Müşavirleri Derneği
Yönetim Kurulu Başkanı



ÖZSOY CUSTOMS CONSULTANCY INCORPORATED COMPANY

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Fax: 0 (212) 540 88 00 (Pbx)

Mail: ithalat@ozsoy.com.tr
ihracat@ozsoy.com.tr

Regional Directorate of South Marmara

Cumhuriyet Mah. Gazi Cad. Fırat Sokak Pera Plaza
İş Merkezi Kat:3 No: 43 P.K 16140 Nilüfer – BURSA

Contact Information:

Tel: 0 (224) 451 29 30

Fax: 0 (212) 540 88 00 (Pbx)

Mail: bursop@ozsoy.com.tr

Izmir Branch

Alsancak Mah. Atatürk Cad. Dalyan İş Merkezi
No.:98 Kat: 7/723 Konak/İZMİR

Contact Information:

Tel: 0 (232) 421 22 06

Fax: 0 (212) 540 88 00 (Pbx)

Mail: izmop@ozsoy.com.tr





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